

TERMS AND CONDITIONS

All clients should present themselves at the prearranged meeting points at least 30 minutes before the start of each excursion. Meeting points and meeting times are clearly written on the vouchers. In case of delay due to heavy traffic or other reasons we should be notified at least 30 minutes before the departure of the excursion. Schedules of the excursions are subjected to the weather conditions. The Captain of a boat or the driver of a bus can decide of a different routing due to safety or time organizing reasons.

If weather does not permit an excursion to take place we can alter the date of operation and notify the clients. If they cannot attend on the new date (usually the next day) they are entitled to be fully refunded. Clients should observe the dress code when ever there is one (eg for Tinos monastery). They should read those requirement in our brochure or internet site .

Last minute reservations (after the 20.00 of the previous day) are subjected to availability. Only a confirmation by fax or email by us is proof of acceptance of reservations.

Stornierungsbedingungen:

Excursions

- Excursions cancelled up to two (2) days before the operation will be fully refunded
- Excursions cancelled up to one (1) day before the operation (up to 20:00 h)will be charged 50%
- Excursions cancelled on the day of the the operation (from 20;01 h of previous day)will NOT be refunded
- Excursions cancelled by us or because of *FORCE MAJEUR* will be fully refunded

Hotels

- Reservations cancelled up to 14 days for the LOW and MIDDLE seasons and 21 days for the rest, before arrival will be fully refunded
- Reservations cancelled from 13 (or 20 on HIGH and PEAK) days up to 7 days before arrival will be charged 50 %
- Reservations cancelled from 6 days up to arrival day and NO Shows will be charged 100 %